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XP Systems Implements OutStart Evolution LCMS and Evolution LMS to Launch Learning Environment for Credit Unions

OutStart technology helps thousands of employees gain knowledge and improve productivity




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 BOSTON, March 6 /PRNewswire/ -- OutStart, the leading provider of eKnowledge software solutions for learning and knowledge-sharing, today announced that XP Systems, a business unit of Fiserv, Inc. , has launched an innovative eLearning system using OutStart Evolution LCMS and OutStart Evolution LMS. The new eLearning initiative offers an interactive, web-based training environment for XP Systems credit union customers to track employees as they progress through lessons at their own pace and on their own schedule.

XP Systems provides information management solutions to credit unions. As a software provider, it is frequently updating and improving its products making it necessary for continual employee and customer training. The company selected OutStart for its new eLearning endeavor because it needs a comprehensive solution that makes it easy to manage, maintain, create and update courses. Additionally, the OutStart solutions allow them to store knowledge and graphics for easy re-use and create personalized learning experiences.

The new eLearning environment has already demonstrated success. First Community Credit Union has saved a minimum of 8 hours of training time per employee with the new initiative and are reporting more productive and knowledgeable tellers.

"We expect great things from the eLearning initiative and have tremendous respect for the OutStart family of solutions as well as the OutStart staff," said Janet Wall, senior vice president of customer services, XP Systems. "This is a win-win situation.

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It is good for the credit unions as it helps them with much needed training opportunities at reduced costs."

"The addition of eLearning to our training program has been extremely beneficial for us to get our tellers up and running on the system quickly and more productively," said Debbie Ybarra, staff development coordinator, First Community Credit Union. "We look forward to new and innovative ways to bring knowledge sharing to our company with XP Systems and OutStart."

"We are proud that our solutions are helping XP Systems to deliver significant value to their customers while creating a new source of revenue for them as well," said Massood Zarrabian, president and CEO, OutStart. "Collaborating with our customers to apply learning and knowledge sharing technologies to address business problems has been the cornerstone of OutStart's success, and XP Systems is an outstanding example."

OutStart Evolution LCMS, recognized as the LCMS industry leader, delivers a flexible and adaptive solution for creating, managing, assembling and delivering content. OutStart Evolution LMS optimizes the effectiveness and efficiency of training administrators and learners at a fraction of the cost of traditional LMS systems. Templates, automation to import existing user and course data, and a rich set of GUI-based configuration capabilities make it easy to configure the system. The solutions require only a few days of training, so that users are typically delivering personalized learning in less than 4 weeks.

About XP Systems

XP Systems, a unit of Fiserv, Inc., provides information management and technology solutions to credit unions. Headquartered in Moorpark, Calif., XP Systems serves 300 credit unions nationwide. For more information about XP Systems, visit <http://www.xpsystems.com/>.

About OutStart

OutStart software powers formal and on-demand learning, knowledge sharing and community/expert collaboration solutions that enable knowledge workers - employees, partners, and customers - to perform their roles far more efficiently and effectively. Customers like Empire BlueCross BlueShield, Steelcase, the U.S. Navy, Verizon and AgustaWestland rely on OutStart to increase individual and organizational performance, improve knowledge transfer and lower operating costs. Headquartered in Boston, Mass., OutStart has offices throughout the US and Europe and can be found on the Web at <http://www.outstart.com/>.

OutStart, Inc.

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Web site: <http://www.outstart.com/>
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