



The Challenge

Entergy Corporation is an integrated energy company engaged primarily in electric power production, retail distribution operations, energy marketing and trading, and gas transportation. Entergy is also the second-largest nuclear generator in the United States and delivers electricity to 2.6 million utility customers with annual revenues exceeding \$8 billion.

The company's southern nuclear fleet, with 5,600 full-time and 6,000 temporary employees, administers a rigorous training program to educate employees on safety policies and procedures. The U. S. Nuclear Regulatory Commission requires that all on-site employees take annually recurring training on plant safety, site access, and emergency preparedness procedures. Since the training is required each year by all employees, the company was delivering over 250,000 hours of training each year.

The Solution

Various products were evaluated including Toolbook, Authorware, and OutStart Trainer. The company indicated that OutStart Trainer was selected for the following reasons:

- Ease of Use
- LMS Integration
- Rapid Development

Results

Using Outstart Trainer, Entergy was able to re-architect its classroom-based compliance training into an on-line program. The on-line program has the following benefits:

- Reduction in Training Hours to 6-7 hours from 16-20 hours.
- Modular Design allowing long-term employees to simply access updated safety procedures.
- Blended Option enabling certain employees to get hands on training
- Anytime, anywhere access.

Performance tracking by passing results from OutStart Trainer to the LMS.