

OUTSTART



OutStart LCMS Enables Rich Software Simulation to Meet Aggressive Project Schedule

The Petroleum Registry of Alberta is a central internet based database for volumetric and infrastructure data related to Alberta's upstream oil and gas industry. It is also a communication tool enabling stakeholders to exchange accurate information quickly and efficiently. The Petroleum Registry is a strategic partnership initiative of the Government of Alberta and the province's entire petroleum industry (comprised of more than 600 companies and more than 3,000 royalty clients).

THE CHALLENGE

The Registry's training team needed to help more than 5,000 users become fully competent in using the Registry before new software was built, tested and released.

THE SOLUTION

Given the large and dispersed group of Canadian and American users, an elearning strategy was adopted early for training in the business processes and day-to-day use of the new registry. The registry training team acquired a Learning Management System (LMS) and selected OutStart LCMS as the vehicle for developing and deploying the content to the LMS. The key reasons for choosing OutStart LCMS included its:

- web-based configuration
- software simulation capability
- rapid updating capability
- sustainability (change management abilities)
- dynamic delivery of content
- flexible structure that allows a broad team of subject matter experts and developers to participate simultaneously
- accessible environment for development by nonprogrammers

THE RESULT

OutStart LCMS's rapid update capability and object-based content enabled the registry training team to manage changes and updates to the training program as the registry software progressed through its programming and testing stages. The first training modules were rolled out six months before launch, the full body of more than 60 training courses was released well in advance of the "go live" date, and the project was delivered 15% under budget.

The actual training itself consists of a rich simulation where users are 'mentored' through the same processes that they are presented with in the actual registry software. OutStart LCMS provides interaction, feedback and testing with all appropriate data fed back to the LMS for record keeping.

INDUSTRY: Energy

RESULTS

- registry training team able to manage updates to the training program as the registry software progresses through programming and testing stages
- more than 60 training courses released ahead of schedule

About OutStart

You view knowledge sharing between your employees, partners, and customers as a strategic priority. Their knowledge leads to your success. OutStart's portfolio of inter-related mobile, social, and learning Knowledge Solutions accelerate and broaden access to colleagues and the knowledge they need to respond to business requirements more quickly and make better informed decisions. Together you excel. Recognized as a Visionary in Gartner's Magic Quadrant reports for the last seven years, OutStart is regularly acknowledged for its award-winning solutions including OutStart LCMS; Participate, social business software that integrates social networking, collaboration and knowledge sharing technologies; Hot Lava Mobile to develop, deliver & analyze high impact mobile learning; OutStart LMS, a full featured, configurable learning management system; and TrainingEdge.com an affordable learning & knowledge suite for the Enterprise that extends LMS and traditional elearning to support informal, social & mobile learning.

For insight into customer implementations, best practices, industry news and more, visit the OutStart Knowledge Solutions Blog, and follow us on Twitter @outstart.

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